

Our Guarantee

We are fully committed to providing the highest standard of patient care and to ensure that you have the best possible experience when you come to the practice: from the way that you are greeted, the advice you are given and the treatment you receive, through to the after care.

In fact, we are so confident in our service that we offer a 100% Guarantee:

1. Direct Restorations - 3 year guarantee
2. Indirect restorations (includes crowns and bridges) - 7 year Guarantee
3. Dental Implants - 10 year guarantee
4. Dentures- one year guarantee

The Terms & Conditions of the guarantee are as follows:

- Please seek immediate attention as soon as the problem is identified
- The guarantee is for wear and tear and failure of restoration. It does not cover trauma or new carious lesions
- Sports guards must always be worn for sports and checked on examinations and replaced as directed
- Bite splints must be worn as directed and checked on examinations and replaced as directed
- Recommended examination and hygiene recalls must be adhered to and carried out at Diamond House Dental Practice.
- Suggested treatment must be completed within three months
- Advice on diet and home oral self care must be followed
- Guarantee does not cover aesthetic failure
- Implants are not guaranteed for smokers, including E-cigarettes and other tobacco use
- If treatment is not guaranteed you will be made aware of this from the start
- Guarantee applies for re-treatment at Diamond House